



## Bus Information

Please visit our District's Website to find out information about transportation including bus stops and times at [www.nassau.k12.fl.us](http://www.nassau.k12.fl.us) and then click on the Transportation Tab.

Check your bus stop times frequently as we start school. Each day we are adding new stops, more students, and balancing overloads. Changes occur frequently throughout the first month of school. You should check back often prior to the start of school to verify your stop times. Please be patient the first week of school as some buses may run late while trying to get everyone back into a routine. If you have any issues determining your stops or times, give us a call or send us an email.

**No route changes or notes to ride a different bus will be allowed until after Monday, September 27, 2021. Please remember that all transportation changes must be made no later than 1:30 p.m.**

**See the reverse side for Here Comes the Bus Information**

**If you need additional information please call our front office (904)491-7941**



# HERE COMES THE BUS

You can download the app from the Google Play or Apple Store or visit **[www.herecomesthebus.com](http://www.herecomesthebus.com)**. You will need your child's student ID# and our district's school code: **76491**. For video tutorials and instructions on how to sign up and use HCTB you can visit the HCTB solutions page at **<http://help.herecomesthebus.com/en/support/solutions>**.

Here Comes the Bus (HCTB) is an easy-to-use website and app that enables you to see the location of your child's school bus on a smartphone, tablet, or personal computer. This way, you know when the bus is near your stop, so you can send your child out at just the right time. When the school bus is within a certain distance from your bus stop (you set the distance) you will get an email or push notification on your phone letting you know the bus is almost at your stop.

Currently, you can sign up for and use the web or app version. Please keep in mind the following items when you choose to use this service:

- You must be registered to your correct bus and using your assigned bus stop based on the home address you are registered with at your school.
  - If your student or bus does not appear when you sign up, your student may not be properly assigned to the stop or bus in our routing software.
  - Just let us know they are not working in HCTB, and we will verify that they are properly assigned. Send an email to [mckieev@nassau.k12.fl.us](mailto:mckieev@nassau.k12.fl.us) for east side schools or [gammonska1@nassau.k12.fl.us](mailto:gammonska1@nassau.k12.fl.us) for west side schools.
  - If that doesn't correct the problem, then you will have to contact HCTB support through the App.
- Do not rely exclusively on HCTB and make sure you are still at your bus stop at the appointed time.

**<https://www.nassau.k12.fl.us/Page/2975>**

